

1. The Consigner Pulse Europe shall be entitled continuously update or modify the general terms and conditions. All changes, additions, or Full version of the updated general terms and conditions shall the Consigner Pulse Europe always issue in written form and appropriately publish on its website.
2. Transport Order shall be considered as properly accepted, if the Carrier does not refuse it within 30 minutes during working hours from its receipt via e-mail, or the Carrier confirms it in written form.
3. If it is necessary to load the transported shipment on several vehicles, or in case of different types or separate parts of the shipment, the Consigner Pulse Europe or the Carrier shall be entitled to require issue of as many consignment notes as many vehicles are needed to be used, or as many types or separate parts of the shipment must be loaded.
4. The Carrier shall be obliged to ensure conformity of the data contained in accompanying documents relating to the transported shipment with the actual condition of the loaded, with data about the shipment listed in the Transport Order. In case of identification of any inconsistency, the Carrier shall be obliged to notify the Consigner Pulse Europe about the found differences immediately (the duty to notify) and also require from the Consigner Pulse Europe instructions for further actions. The Carrier must not to leave the loading before the Consigner Pulse Europe gives instructions for further action. If the Carrier fails to comply the duty to notify pursuant to this paragraph, the Carrier shall be obliged to pay to the Consigner Pulse Europe a contractual penalty in the amount of the agreed price for the Transport.
5. In case of car accident, or any delay of the Carrier's vehicle or other obstacle interfering the proper performance of Transport, alternatively the proper competition the particular Transport by the agreed vehicle, the Carrier shall be obliged immediately to provide the other vehicle of the similar parameters. In case of failure to comply this obligation, the Carrier shall be charged with all incurred costs of the Consigner Pulse Europe related with arranging of the other vehicle. The Carrier shall be obliged to cover the incurred extra costs in the full amount.
6. Without the prior written consent of the Consigner Pulse Europe any other freight shall not be transported with the shipment being transported and the shipment shall not be allowed to be transhipped, alternatively unloaded or moved to another vehicle. In case of breach of any of the above-mentioned prohibitions the Contracting Parties had agreed the contractual penalty in the amount of 500 Euros for each individual violation.
7. The Carrier is obliged to immediately notify the Consigner Pulse Europe of the risk of damage, of the danger of delay in transport, as well as of other circumstances affecting the proper performance of the Transport Contract by the Carrier. In case of damage, the Carrier is obliged to take the necessary measures and take the necessary professional care to minimize the damage and inform the Consigner Pulse Europe without delay. The Carrier is also obliged to inform the Consigner Pulse Europe about the loading, clearance and unloading of the shipment. If any problems arise during unloading of the shipment, the Carrier is obliged to inform the Consigner Pulse Europe without delay. Furthermore, at the request, the Carrier is obliged to provide the Consigner Pulse Europe fully and truthfully with information on the performance of the contract, where the shipment is located at the moment. If the Consigner Pulse Europe is in danger of any damage, the Carrier is obliged to provide the Consigner Pulse Europe with a telephone contact immediately of the driver who carries out the transport for the Carrier. In case of breach of any of the above-mentioned obligations, the Carrier shall be obliged to pay a contractual penalty in the amount of EUR 200 for each individual breach.
8. In case of the Carrier's delay with taking of/receipt (loading) the shipment in the Destination more than 2 hours compared with the agreed time terms in the accepted Transport Order of

the Consigner Pulse Europe, the Carrier shall be obliged to pay the contractual penalty in the amount of 50 Euros for each additional hour of delay of the Carrier.

9. Without prior written consent of the Consigner Pulse Europe, the Carrier may not use intermodal transport to send consignments to the recipient. In the event of breach of this obligation, the Contracting Parties have agreed on a penalty of EUR 500.
10. In case where any reservation is listed on the bill of loading, alternatively CMR consignment note (or another document, certifying the performance of the Transport), then the maturity day of the Transport shall be postponed till the claim of the reservation by the authorized person is solved.
11. In case of breach of any obligations of the Carrier according to the Transport Order, thus also these general terms of Consigner Pulse Europe, which is secured by a contractual penalty, the Consigner Pulse Europe shall be also obliged to set up only a claim for damage compensation to the Carrier without concurrent claim for the contractual penalty.
12. The Carrier shall be liable for damage to the shipment in accordance with the provisions of the CMR Convention and during transports, which do not follow the provisions of this Convention, under the provisions of the Commercial Code and other related laws of the Slovak Republic.
13. In the case of the calculation and claims of the contractual penalty to the Carrier, a Consigner's claim of Pulse Europe for possible insurance remains unaffected. By setting up a claim for any contractual penalty agreed in within the Contract of Transport, the Consigner's right to claim damage compensation, that exceeds the invoiced amount of the contractual penalty, shall remain unaffected.

These general terms come into effect and force on the day of 07.09.2023.